## Amendment 1 to Service Agreement (ICB) for ISDN PRI Service

This Amendment of the Service Agreement (ICB) ("Agreement") is made this 18th day of May,
2011 by and between Northern New England Telephone Operations LLC DBA FairPoint
Communications-NNE with offices at 521 East Morehead Street, Ste. 500, Charlotte, NC 28202
and with offices at
("Customer") (hereinafter together "the Parties").

WHEREAS, FairPoint Communications-NNE and Customer are Parties to that Agreement dated December 23rd, 2010, desire to amend the terms of the Agreement as described therein and as set forth below.

NOW, THEREFORE, for good and valuable consideration the sufficiency of which is hereby duly acknowledged, the Parties amend the Agreement as follows:

- 1) Exhibit A, Section 9.e): Parties agree to add two (2) ISDN PRIs at at the rates set forth in the Agreement. The Service Period for all Services ordered will be coterminous.
- 2) Exhibit B, Section 9.e): Parties agree to add an additional ISDN PRI at at the rates set forth in the Agreement. The Service Period for all Services ordered will be coterminous.
- 3) All other rates, terms and conditions as set forth in the Agreement shall remain the same.

Agreed and Accepted:

Northern New England Telephone Operations LLC DBA FairPoint Communications-NNE

Print Name: Bob Froberg

Signature:

Title:

AVP - Business Sales

Date:

10-15-11

Print Name:

Signature:

Title:

Date: 6-14-11

## Amendment 2 to Service Agreement (ICB) for ISDN PRI Service

This Amendment of the Service Agreement (ICB) ("Agreement") is effective as of December 23, 2011 by and between Northern New England Telephone Operations LLC DBA PairPoint Communications-NNE with offices at 521 East Morehead Street, Stc. 500, Charlotte, NC 28202, and with offices at ("Customer") (hereinafter together "the Parties").

WHEREAS, FairPoint Communications-NNE and Customer are Parties to that Agreement dated December 23, 2010, as amended on June 15, 2011, desire to amend the terms of the Agreement as described therein and as set forth below.

NOW, THEREFORE, for good and valuable consideration the sufficiency of which is hereby duly acknowledged, the Parties amend the Agreement as follows:

- Parties agree to extend the Service Period until December 23, 2012. The rates will change from those set forth in Section 2 of Exhibit A to the iSDN PRI Service Local Usage Bundle (A) monthly rate of \$380.00 as set forth in the The ISDN PRI Bundle (A) includes unlimited local usage (all "B" Channel local usage charges), Port, Local Distribution Channel, Calling Line Identification with Name and 1 DID Block. Additional DID Blocks will receive a rate of \$5.00 per DID block of 100 (or fraction thereof).
- 2) Exhibit B Parties agree extend the Service Period until December 23, 2012. The rates will change from those set forth in Section 2 of Exhibit B to the ISDN PRI Service Local Usage Bundle (B) monthly rate of \$370.00 as set forth in the New Hampshire tariffs. The ISDN PRI Bundle (B) includes 25,000 minutes of local usage, Port, Local Distribution Channel, Calling Line Identification with Name and 1 DID Block. Additional DID Blocks will receive a rate of \$5.00 per DID block of 100 (or fraction thereof). Customer will be charged a monthly rate of \$50.00 for each Back-up "D" channel.
- 3) Rates, terms and conditions set forth in the Amendment and the Agreement are dependent upon receipt of all necessary regulatory and other governmental approvals that may be required prior to the provision of such Services under the terms herein and therein.
- 4) All other rates, terms and conditions as set forth in the Agreement shall remain the same.

## Agreed and Accepted:

Northern New England Telephone Operations LLC DBA FairPoint Communications-NNE

Print Name:

Bob Froberg

Signature:

Title:

AVP - Business Sales

Date:

Print Name:

Print Name:

Signature:

Title:

Date:

Signature;

Title:

Date: 11-30-11

11/30/2011

FairPoint Communications-NNE

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